



AGREEMENT and TERMS and CONDITIONS for ALL SERVICES

GENERAL

This Agreement and Terms and Conditions (collectively, this "Agreement") constitutes a binding legal agreement between you and Sandy Hill Kennels, Inc. ("Sandy Hill"). This Agreement applies (i) to all services provided and events sponsored by Sandy Hill, including boarding, daycare, grooming and training and (ii) each and every time you visit Sandy Hill or attend an event sponsored by Sandy Hill after the date hereof whether or not you sign this Agreement at another future time. Sandy Hill reserves the right to refuse service or participation to any person or pet at any time.

YOUR PET'S EXPERIENCE AT SANDY HILL

Sandy Hill will provide your pet with a professional, clean and safe environment if you entrust your pet to our care for boarding, grooming, daycare, training or other services. Sandy Hill will also regularly feed your pet and administer medications, in accordance with your reasonable instructions, and take standard precautions to protect your pet against injury, escape, or death subject to the terms of this Agreement.

PAYMENT FOR SERVICES

All fees and expenses are payable when your pet is picked up unless other arrangements have been made with Sandy Hill. Applicable fees for any services are those in effect on the date a pet is checked into Sandy Hill or comes to Sandy Hill for a service, and not those in effect when the appointment or reservation is made (if earlier). Rates are subject to change without prior notice. (To view current rates and billing policies please go to www.sandyhillkennels.com.) If any fees or expenses payable by you are not paid within ten (10) days after they are due, or if your pet is not claimed within ten (10) days of its scheduled pick up date, Sandy Hill reserves the right to exercise any and all remedies available to it in accordance with the law. You agree to promptly notify Sandy Hill of any change in the scheduled pick up date of your pet, and agree to be responsible for and pay any additional charges incurred as a result of a change in a scheduled pick up date.

Please initial to acknowledge your understanding of the foregoing: _____ (initials)

VACCINATION POLICY/FLEAS AND TICKS

To prevent the spread of disease while your pet is at Sandy Hill, your pet must be current on rabies, Bordetella, and distemper vaccinations as required by Sandy Hill and applicable Pennsylvania law. It is your responsibility to provide proof of vaccination history for each animal that comes on our premises. You further understand that even if a pet is vaccinated against kennel cough (Bordetella) or other illnesses, it is possible that a pet may contract kennel cough or another illness during its stay at Sandy Hill. You specifically agree that Sandy Hill shall in no way be responsible for death, illness or injury should your pet contract kennel cough or another illness while at Sandy Hill. In addition, you will be liable for any expenses incurred as a result any such death, illness or injury. By bringing your pet to Sandy Hill, you are representing that your pet is free of ticks and/or fleas; however, if your pet is found to have fleas and/or ticks, it will be bathed and/or treated by Sandy Hill at your expense.

Please initial to acknowledge your understanding of the foregoing: _____ (initials)

MEDICAL TREATMENT POLICY

You understand and agree that if your pet becomes ill or injured while at Sandy Hill, or if the state of your pet's health otherwise requires professional attention, Sandy Hill, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the Pet, and the expenses thereof shall be your sole responsibility and be promptly paid by you as directed by Sandy Hill, including, without limitation veterinarian fees and additional fees and expenses such as pet transport fees, medication administration fees or any additional reasonable fees charged by us.

Please initial to acknowledge your understanding of the foregoing: _____ (initials)



MEDICATION ADMINISTRATION

You understand and agree that Sandy Hill is not a veterinary clinic and that its employees, representatives and agents do not have formal training in animal medicine. Accordingly, they are not expected to diagnose or detect illnesses in the pets at Sandy Hill, and you agree to assume all risks associated with the administration of medication/supplements by Sandy Hill during your pet's stay.

Please initial to acknowledge your understanding of the foregoing: _____ (initials).

THERE ARE INHERENT RISKS ASSOCIATED WITH HAVING YOUR PET AT A BOARDING FACILITY

You agree and understand that there are inherent risks with having your pet at a boarding facility. Such risks include illness or injury and in rare instances, death, as well as unintended pregnancy for female pets. You understand and agree that under no circumstances shall Sandy Hill be responsible for illness, pregnancy, injury, or death (including aggravation of existing injuries or conditions) to your pets at our facility, except as set forth below under the heading "**RELEASE FROM LIABILITY/LIMITATION OF LIABILITY/INDEMNIFICATION**". You consent to your assumption of such risks and acknowledge the foregoing risks and limitations on liability set forth in this Agreement.

Please initial to acknowledge your understanding of the foregoing: _____ (initials).

MULTIPLE PET FAMILY MEMBERS

In the event that you request to board the pet with other family pet members together in the same suite, you acknowledge and understand that actions of pets may be unpredictable and such an arrangement may significantly increase the chance of injury, aggression, and altercations regardless of the amount of supervision. In such cases, you understand that the pets must be separated, any applicable multiple family discounts no longer apply, and you will be charged accordingly. You hereby hold Sandy Hill harmless from any such claim or action as a result.

Please initial to acknowledge your understanding of the foregoing: _____ (initials).

BEHAVIOR

You agree to be solely responsible for any and all acts of behavior of your pet while on Sandy Hill premises or participating in Sandy Hill activities, to include payment of all costs/damages for injury, illness, impregnation or death to other animals or persons or property damage caused by your pet. In the event that your pet causes injury, illness, impregnation or death to other animals, injury or death to persons or property damage, Sandy Hill will not be liable as set forth below under the heading "**RELEASE FROM LIABILITY/LIMITATION OF LIABILITY/INDEMNIFICATION**". You authorize us to share your contact and other relevant information with the pet's owner (to the extent your pet caused injury, illness, impregnation or death to their pet), parent or guardian (to the extent your pet causes injury or death to a minor), or property owner (to the extent your pet causes damage to their property).

Please initial to acknowledge your understanding of the foregoing: _____ (initials).

GROOMING ASSUMPTION OF RISK

Sandy Hill follows strict guidelines for bathing and grooming pets. Sandy Hill is not responsible for any unknown pre-existing conditions such as moles or cysts that on occasion may be nicked during the groom. Owner also agrees not to hold Sandy Hill responsible for allergic reactions to grooming products. As with any pet care product, some pets may have sensitivity to products used at Sandy Hill.

Please initial to acknowledge your understanding of the foregoing: _____ (initials).

ADVERTISING

Owner agrees that the names and likenesses of you, your family, your agents or representatives and your pet(s) images may be used on Sandy Hill's website and within other advertising and promotional materials, including but not limited to, news programs as well as any other press, media, radio, television, and/or internet coverage within the sole discretion of Sandy Hill.

Please initial to acknowledge your understanding of the foregoing: _____ (initials)



RELEASE FROM LIABILITY/LIMITATION OF LIABILITY/INDEMNIFICATION

As additional consideration for Sandy Hill accepting your pet for any and all services, you hereby release Sandy Hill from any and all liability, cost and expense resulting from or related to: (i) loss or damage to your pet, including injury, illness, impregnation or death or other loss or damage resulting from or caused by disease, running away, theft, fire, participation in group activities, or caused by other animals or people; (ii) loss or damage to persons or property caused or alleged to be caused by your pet, including, without limitation, injury, illness, impregnation, death or property damage; or (iii) any action by you in violation of the terms and conditions of this Agreement. In addition, you agree to indemnify and hold harmless Sandy Hill and its employees, agents and representatives from any and all claims, losses or damages resulting from any action by you or your pet, including, without limitation, injury, illness, impregnation, death or property damage or your failure to inform Sandy Hill of any pre-existing condition the pet may have (such as illness or aggression problems). The foregoing shall not apply in the event of Sandy Hill's gross negligence or intentional or willful misconduct. Notwithstanding anything to the contrary herein, to the fullest extent permitted by applicable law, Sandy Hill's liability hereunder shall in no event exceed the lesser of: (a) the chattel value of a pet of the same species; or (b) the amounts paid by you to Sandy Hill hereunder for its services.

You understand and agree that the release, limitation and indemnification set forth above constitutes a condition precedent to Sandy Hill's willingness to accept your pet for any and all services: _____ (initials).

The undersigned specifically represents that he or she is the owner of the pet(s) that are brought to Sandy Hill for services or that the undersigned has been authorized by the owner of the pet(s) to enter into this Agreement as the duly authorized agent of the owner and reaffirms all representations and warranties made by you in connection with your pet to Sandy Hill, including in the Pet Profile provided to Sandy Hill. This Agreement is governed by the laws of Pennsylvania. This Agreement, and your representations and warranties regarding your pet in the Pet Profile, constitutes the entire agreement between the parties and all communications outside of this Agreement and the Pet Profile, whether verbal or written shall be of no further effect or evidentiary value. This Agreement is binding on your heirs, successors, agents and those assignees expressly permitted by Sandy Hill in writing. The failure by Sandy Hill to exercise any right, power or remedy under this Agreement or to insist on compliance with its terms by you, and any custom or practice between us at variance with its terms, shall in no way operate as a waiver by Sandy Hill of its rights to exercise any such or other right power, or remedy or demand such compliance. For good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, and intending to be legally bound hereby, Sandy Hill and the undersigned have agreed to these terms and conditions as of the date set forth below.

SANDY HILL KENNELS, INC.

OWNER/AGENT

DATE

By: _____

Signature

Name: _____

Title: _____

Print Name